



Action plan 2018/19

The aims in this action plan were identified through our Annual Strategic Assessment, partnership survey and annual action planning workshop. They directly relate to the five strategic objectives within the SoSafe Community Safety Strategy 2018-21:

1. Helping to make People Feel Safe
2. Reduce crime and disorder including Criminal Damage
3. Protect and Safeguard Vulnerable People including victims of domestic abuse
4. Tackle Anti Social Behaviour (ASB) Co-operatively with partners
5. Break the cycle of substance misuse and offending

This action plan also has regard to relevant county wide strategies and the Police and Crime Commissioner's plan; and provides details about how priorities will be addressed by SoSafe throughout the year.

This document records actions that are conducted through partnership working – and is updated by the Joint Action Group (JAG). It **does not** record the work of individual agencies in tackling our priorities.

The action plan will be updated quarterly by the lead officers for each action. This is a 'live' document and will be assessed regularly by JAG in light of shifting priorities, emerging issues and financial implications. Through quarterly police and councillor priority setting meetings, local area priorities may be subject to regular change, and may not necessarily directly reflect the priorities within this action plan.

The Responsible Authorities Group (RAG) will receive quarterly updates on progress against the action plan. The Police and Crime Commissioner will receive half yearly budget updates.

1. Antisocial behaviour

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
<p>1.1 Tackle perceptions of ASB, by giving the public the facts, evidence and statistical information.</p>	<p>a) Continue to identify at events and through consultation what people's perceptions are of ASB and crime</p>	<p>Police (Simon Tabert)</p> <p>SBC (Sarah Pateman)</p>	<p>HFRS Youth Connexions One YMCA Play Centres Targeted Youth Support Fire & Rescue JAG members</p>	<p>Existing staff / resources.</p> <p>PSPO publicity materials and local services booklets.</p>	<p>Year on year decrease in the perception of ASB and crime.</p> <p>One multi-agency event held each quarter (to incorporate enforcement and seasonal issues).</p> <p>Positive engagement with the community</p>	<p>F&R Continuing Cadets LIFE Course ongoing throughout the district</p> <p>Police Recorded ASB down by 27.1% for the district as a whole. Environmental down 45.8% Nuisance down 20.3% Personal down 28.4%</p> <p>12 Streetmeets conducted around the district, at least 3 of which were tactical relating to Lincoln Road, Lonsdale Road and Watson Road.</p> <p>2 Priority setting forums since 1st April 2018</p> <p>Met with councillors and residents to discuss Car Cruising at Showground. Joint problem solving approach.</p> <p>Operation Starboard addressing knife crime – review of intelligence to identify opportunities to prosecute offenders and weapons from circulation in August/Sept Results 1 charged with offensive weapon, 4 replica firearms and extendable baton removed from circulation.</p> <p>Operation Sceptre – Knife Amnesty. Local Intel-led Knife Sweeps.</p>

	b) Share our successes with the community and ask for their opinion regarding our services	SBC (Sarah Pateman) Communications Teams	SBC Police Youth Connexions HFRS One YMCA Fire & Rescue	Existing staff / resources. Partnership Communications group	Consultation undertaken with local people at events, including partner events to gather statistical information. Increased understanding of the perception of ASB and crime in Stevenage	Community Safety consulted with members of the public at Stevenage Day and asked how safe they felt in Stevenage. SADA has been publicised at a number of events, including Stevenage Day, Dog Watch and during PSPO events members of the public are consulted. Closure Orders done in conjunction with Genesis Housing to evict tenants at two addresses in Watson Road combined with positive news articles and social media. Positive publicity received around the joint approach to Car Cruising at the Showground
1.2 Focus on targeted diversionary activities	a) Target diversionary activities for the needs of the individual	SBC (Sarah Pateman) Police (Simon Tabert) YMCA (Guy Foxell) YC in Herts (Judith Sutton)	Community Development HFRS YC in herts One YMCA Play Centres Targeted Youth Support Fire & Rescue JAG members	Existing staff / resources. External Funding Application	Targeted Interventions e.g Young driver's course. Referrals made to appropriate services following identification.	The Community Safety Ambassadors attended North Hertfordshire college and raised awareness for domestic abuse and healthy relationships. They also went to a play centre and talked to 11 to 14 years regarding keeping their bank accounts safe.

						<table border="1"> <thead> <tr> <th>Senior Watch</th> <th>Total Seniors >65</th> <th>Seniors Members</th> <th>%</th> <th>Increase since December 2018</th> </tr> </thead> <tbody> <tr> <td>Stevenage</td> <td>11,872</td> <td>117</td> <td>1</td> <td>1</td> </tr> </tbody> </table>	Senior Watch	Total Seniors >65	Seniors Members	%	Increase since December 2018	Stevenage	11,872	117	1	1
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1.3 Reduce environmental ASB and make public areas in Stevenage safer.	a) Share information on environmental issues (e.g. fly-tipping, drugs paraphernalia) and target partnership intervention accordingly.	SBC (Julia Hill / Jane Konopka)	Police HFRS Neighbourhood Wardens	Existing staff / resources.	Information shared through JAG. Environmental ASB reassurance provided through linking with quarterly PSPO events.	F&R Continuing arson audits and reassurance events. Proactive targeting of high call areas by Volunteer arson patrols										

	b) Engage with the community to provide reassurance and develop information around environmental ASB issues (e.g. criminal damage, deliberate fire).	SBC (Neighbourhood Wardens) HFRS (Lee Hutchinson)	Police	Existing staff / resources.	Reports and information provided from patrols. Neighbourhood Wardens accredited to enforce PSPO. One Neighbourhood Agreement in place.	Police have conducted 12 Streetmeets. 3 flytipping offences recorded and passed to SBC for investigation
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2. Safeguarding, Hate Crime and Domestic Abuse						
Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
2.1 Improve awareness of safeguarding issues, including CSE, modern slavery and FGM in the community.	a) Develop a training plan to deliver safeguarding awareness sessions training for CSP partners and SBC staff to raise awareness of people at risk of abuse and neglect, including publicising of training delivered by the HSCB.	SBC (Sandy Gill)	Police PCC HSCB	Existing staff / resources. Internal accredited CSE trainers.	Deliver at least 10 safeguarding training sessions to key line professionals. Key frontline staff trained in identifying signs and indicators of abuse and neglect and how to raise concerns.	Designated Safeguarding Person training is being held. Online safeguarding training is due to be rolled out to all SBC staff.
	b) Identify opportunities to raise awareness of safeguarding issues, including signs, reporting pathways.	SBC (Sandy Gill /Sarah Pateman) Police (Simon Tabert)	JAG HSCB Families First	Existing staff / resources.	Partnership social media campaign undertaken.	Signed the cooperative modern slavery charter. Modern slavery project has started. Also met with Operation Tropic. Stevenage Families First held a launch event, and attended JAG and Stevenage Together in July 2018. Members of JAG are part of the Families First Governance group that meets quarterly. Locally, police have become first responders to vulnerable adults in crisis. As well as specific professional's meetings to support individuals, Police also attend regular meeting groups at Lister Hospital and HPFT to try to problem solve and safeguard mental health "frequent flyers" and associated issues

2.2 Minimise the risk of radicalisation and extremism in Stevenage by supporting the Prevent (counter terrorism) agenda.	a) Develop a training plan to deliver WRAP training to CSP partners and front line professionals to raise awareness of Prevent and channel referrals.	SBC (Sandy Gill) SBC (Sarah Pateman)	Police Prevent Board Youth Connexions CSM	Internal accredited WRAP trainers. Existing staff / resources.	Deliver at least 4 WRAP sessions to CSP partners and frontline staff. Improved understanding of support mechanisms in place for those at risk of radicalisation.	Continuing
	b) Develop a Prevent action plan in line with standards and requirements set out by the Prevent Board.	SBC (Safeguarding)	Police Prevent Board	Existing staff / resources.	2017/18 Prevent action plan developed. Increased partnership working with multi agency partners, including Prevent Board members and the Channel Panel.	The Action Plan has been completed and signed.
2.3 Improve public awareness of cybercrime and how residents can minimise the risk of becoming a victim of online-related crime.	a) Identify opportunities to promote online safety advice to the public.	SBC (Community Safety) SAFS (Darren Bowler)	Police Trading Standards Get Safe Online Youth Connexions	Existing staff / resources. Publicity materials.	Online safety advice promoted through at least 2 events. Social media messages sent.	The community safety ambassadors completed promotion events on online safety advice. Police have delivered training on how to deal with Cyber Bullying and Sexting to Year 7 and 8 in 2 schools.

	b) Commission data for cybercrime and online-related incidents in Stevenage.	SBC (Community Safety)	CCSU Police	CCSU analyst.	Local cybercrime data shared at RAG and JAG every 6 months.	Awaiting for sign off of county cybercrime strategy initial thoughts were presented to RAG in July 2018
2.4 Improve older people's personal safety and confidence.	a) Support annual multi-agency OPALS event.	HFRS (Julie Springett)	JAG	£350 grant funding for materials.	100 people in attendance. Positive feedback received.	Event was in April with 101 people who attended.
	b) Identify vulnerable adults through information sharing for referral to the Safe and Well scheme.	HFRS (Julie Springett)	JAG Trading Standards	Existing staff / resources.	Increase in number of visits to vulnerable adults. Individuals identified through JAG for referral to appropriate services.	164 Done to date
	c) Maintain and support multi-agency programme of Silver Street Meets.	Police (Simon Tabert)	JAG	£1,000 for materials and publicity.	4 events undertaken. 100 people engaged with through the programme.	Silver Streetmeets (as below) 5 conducted so far this year
2.5 Safeguard vulnerable missing children.	Improve communications across the CSP in relation to missing young people and continue to develop links with local children's homes.	Police (Simon Tabert) HCC Children's Services (Elaine Smith)	SBC Families First JAG members	Existing staff / resources. .	Missing person's policy embedded in the CSP. HCC Children's Services in attendance at JAG.	Introduction of Police Locate team has improved comms with statutory and privately run children's homes. Over summer 2018 there was a challenging cohort of looked after children, resulting in numerous missing person reports, but this is now much improved with the current numbers of children reported missing being significantly reduced. Locally, SNT officers continue to maintain a rapport with staff in the childrens homes.

2.6 Develop understanding of Hate Crime	a) Arrange and deliver Hate Crime awareness training to front line staff.	CCSU (Helen Whitehead) SBC (Sarah Pateman)	CCSU JAG members Police housing	CCSU Hate Crime Officer Existing staff and resources	4 sessions of training to be delivered.	Awaiting dates from Angela Westwood
	b) Develop local reporting pathways for victims of Hate Crime.	SBC (Sarah Pateman) Police JAG members	SADA members Police JAG members	Existing staff and resources External funding	Reporting pathways map.	Ambassadors managed to get the college as a third party reporting centre for Hate Crime.
2.7 Support victims of Domestic Abuse and empower them with the skills to move forward with their lives.	a) Raise awareness of Domestic Abuse with the aim of encouraging people to report.	SBC (Sarah Pateman) Police (DAISU) SADA members	SADA members JAG members DA Champions	Existing staff and resources External funding	2 awareness events.	SADA was on the BBC news promoting its services. Also promoting its North Hertfordshire launch, which shows that SADA is now available in Stevenage and North Herts.
	b) Raise awareness of SADA in North Herts.	SBC (Sarah Pateman) Police JAG members SADA members	SADA members	Existing staff and resources External funding	To increase the safety of victims in North Herts.	SADA North Hertfordshire launch was publicised on the BBC News.

3. Child Sexual Exploitation and Modern Slavery

3.1 Improve awareness of CSE and Modern Slavery issues	a) Produce a partnership action plan	SBC (Sarah Pateman) Police (Sargent Martin May)	JAG members	External funding bid	To produce and release the action plan. To run a pilot project to help and support victims	Awaiting to be signed off at RAG
	b) To improve communications and support for victims of CSE and Modern Slavery	SBC (Sarah Pateman) Police (Martin May)	JAG members	Existing funding / resources	2 awareness events.	Completed process which is awaiting to be signed off. Joint plans to deliver some Modern Slavery Training to Local Taxi drivers on 31st October Further event planned by SNT to invite Taxi Company Owners, and Keyworkers from all hotels, guesthouses and B&Bs to training session. Info leaflets to be distributed to the above plus and letting agents to be provided with information on signs and how to report.

4. Drug and Alcohol Related Crime and Disorder

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
4.1 Review crime and incident data linked to specific crimes	Continue to use intelligence gathered (e.g. Pub Watch bans) to inform JAG. Develop action plans for specific premises where necessary and appropriate.	Police (Simon Tabert) SBC (Sarah Pateman)	JAG members	Existing staff / resources.	Reduction of crime and disorder.	Night time economy jointly monitored by Licensing. One premises has been action planned. Messages to venues via Pubwatch were helpful and led to a generally peaceful World Cup

4.2 Support ASB perpetrators with drugs / alcohol misuse.	a) Continue to support and develop the No More Service, including intensive and outreach support for offenders and high risk individuals.	SBC (Sarah Pateman)	Police CGL Probation Families First	Existing staff / resources.	All No More referrals agreed by JAG	Currently attending drug and alcohol management meetings at county.
	b) Consider options for long term funding of the No More Service and bid to external funding sources to ensure continuation.	SBC (Sarah Pateman)	Police CGL	Existing staff / resources.	Funding secured for 2018/19	HRA have funded for a 6 month pilot.
4.3 Reduce street begging and associated ASB in 'hot spot' areas	Identify street homeless / beggars who may be adults with complex needs requiring signposting and agency intervention.	SBC (Hannah Morris) Police (Mark Williams)	JAG The Haven	Existing staff / resources. SafetyNet.	Individual action plans formulated when needed. Referrals made to appropriate services following identification.	Partnership Approach to this issue recognised as runner up in Mick Fogarty Awards in June. Currently developing an amended joint plan due to the introduction of the Homelessness Reduction Act on 1st April.
4.4 Identify and disrupt perpetrators	Identify offenders of concern through shared information and refer to appropriate support services.	SBC (Sarah Pateman) Police (Simon Tabert)	SADA MARAC MAPPA PPO meetings Herts Change	Existing staff / resources. Agency referrals.	High risk and repeat offenders identified. Positive rehabilitation / disruptive action taken against repeat offenders.	Meeting has been arranged to discuss housing process for high risk offenders. Four very high risk repeat offenders identified through MAPPA, managed using coercive powers and license conditions, and multiple ex partners safeguarded using individual plans.

5. Knife Crime

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
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5.1	Participate in partnership educational campaign with young people to highlight the dangers of carrying a knife.	SBC (Community Safety / Sarah Pateman) Police (Simon Tabert)	JAG	Existing staff / resources External funding bid	3 awareness campaigns to be undertaken.	Applied for PCC bid and supporting Police in educational project in schools. Operation Edge launched Sep 2018 with all Secondary Schools involved HFRS including "Choose a different ending" within their Life Project
5.2 Improve SoSafe communications.	a) Proactively share SoSafe and personal safety information through social media communications.	SBC (Corporate Comms)	JAG	Existing staff / resources. Social media accounts.	Social media communications incorporated into SoSafe communications plan.	Stevenage Borough Council have a communications plan and ensure that all events are tweeted or press releases are competed
	b) Develop new ways of promoting partnership work and crime prevention advice.	SBC (Community Safety)	JAG	Existing staff / resources. Internal and external funding streams.	SoSafe Communications plan produced for 2017/18. New method of SoSafe communications developed.	Regular update meetings are held with Communications and where required a representative is invited to either an event planning meeting or the JAG meeting

6. Scams and Fraud

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
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6.1 Develop local intelligence relating to scams and fraud and target intervention accordingly.	a) Conduct multi-agency targeted operations throughout the year based on local intelligence (e.g. Blue Badge operations, test purchasing, licensing operations for counterfeit alcohol).	SAFS (Darren Bowler) Trading Standards (Yvonne Bartlett)	Police SBC HFRS Licensing	Existing staff / resources.	4 targeted operations undertaken.	Police ran TP operation at local Off License on 12th Sept 2018 targeting underage sales and CSE. Premises passed. More Planned
	b) Develop intelligence of vulnerable individuals and target intervention through a multi-agency approach.	Trading Standards (Yvonne Bartlett)	Police HFRS SBC SAFS	Trading Standards "most vulnerable" list.	Vulnerable adults identified and referred to appropriate support services. Housing Wellbeing Days utilised to identify and refer vulnerable adults.	
6.2 Improve fraud awareness for front line professionals.	Continue to deliver fraud training sessions to SBC staff and partner agencies.	SAFS (Darren Bowler)	Police SBC Trading Standards	Existing staff / resources.	Improved intelligence sharing for fraud. 2 training sessions delivered. 2 refresher training sessions for CSP partners.	
6.3 Educate residents how to protect themselves from fraud and scams.	Identify opportunities to provide fraud prevention advice to the public.	Police (Simon Tabert) SAFS (Darren Bowler)	SBC Police Trading Standards	SoSafe local services booklets.	Fraud prevention advice promoted through existing events / operations.	Police Silver Streetmeets as follows Pitt Court 23rd May Southend Close 27th June Silkin Court 25th July Fred Millard Court 12th Sept Truro Court 16th October

Partnership principles

The CSP has a set of guiding principles which can be applied to all of the partnership's projects, initiatives and operational work.

1. Partners share information in order to reduce and prevent crime.
2. Partnership resources are used intelligently.
3. Problems are better solved collectively.
4. Partners trust each other's expertise and integrity.
5. Strong leadership is guided by a set of overarching strategic priorities.
6. Operational strategy is based on the expected outcomes.
7. Evaluation is important, in order to encourage improvement.
8. Innovation and imagination enable change and growth.
9. Partners are willing to adapt and change in order to learn, develop and improve.
10. Early intervention is usually a better solution than intervention.
11. Public engagement and good communications ensure Stevenage people receive consistent messages.

Abbreviations			
ASB	Anti-social behaviour	NhW	Neighbourhood Watch
CSE	Child Sexual Exploitation	OWL	Online Watch Link
DA	Domestic Abuse	PCC	Police and Crime Commissioner
DHR	Domestic Homicide Review	PPO	Prolific, persistent offender
FGM	Female Genital Mutilation	RAG	Responsible Authorities Group
JAG	Joint Action Group	SADA	Stevenage Against Domestic Abuse
HCC	Herts County Council	SAFS	Shared Anti-Fraud Service
HFRS	Hertfordshire Fire and Rescue Service	SBC	Stevenage Borough Council
HYH	Herts Young Homeless	SFCF	Stevenage Football Club Foundation
MAPPA	Multi Agency Public Protection Arrangement	SOC	Serious and Organised Crime
MARAC	Multi Agency Risk Assessment Conference	WHBC	Welwyn Hatfield Borough Council